



Experience is everything.

Choosing a vendor that is compatible with your healthcare system is a daunting task. Your goal is to improve financial results with cost effective and seamless solutions. The partner you select will be an extension of your business office that maximizes value, communicates openly, and understands your healthcare operations.

Experience  PATHS

The PATHS Advantage is a personalized customer experience that optimizes your revenue. We work with all types of healthcare providers from large academic hospitals to smaller physician practices and implement a tailored program for their unique requirements. Our diverse partnerships are utilized to enhance client and patient experience.

25+
years of
experience

100+
clients served

400+
employees

► The Program

Account Receivable Management, Patient Advocacy, and Consulting programs are tailored based on provider type and project scope. Healthcare providers we service include: hospitals, physician groups, rehabilitation facilities, skilled nursing, clinics, emergency departments, medical transport, home health, and behavioral health.

► The People

Our leadership team navigates your project, outlines expectations, and responds to your needs throughout the engagement. You will have a team of professionals trained in processes, systems, and compliance that represents your values. We are participating members and leaders of HFMA and AAHAM and provide education opportunities to the community.

► The Process

Accountability, accessibility, and communication is the core of our process. From start to finish our team is committed to help you and your patients 24/7. Our project management, system knowledge, performance monitoring, and compliance pave the way for the attainment of benchmarks, implementation strategies, and process improvement.



Project Management

Our team outlines your implementation, uses best practices, and proactively guides the success of your program.

System Knowledge

We are experienced in using numerous billing software systems including Epic, Soarian, Cerner, IDX, NextGen, eClinicalWorks, and Meditech that will accelerate your cash recovery process and enhance your patient satisfaction scores.

Performance Monitoring

Our proprietary reporting and monitoring system tracks various KPIs. The in-house data analytics and programming team collaborates with you to develop meaningful reporting.

Compliance

We retain an outside Chief Compliance Officer who ensures the highest level of adherence to HIPAA and other regulatory standards.

Accounts Receivable Management

- Insurance Billing and Account Management
- Legacy System Account Management
- Denials Management
- Claims Processing and Scrubbing Software
- Credit Balance Adjudication
- Credentialing and Provider Enrollment

Patient Advocacy

- Medicaid Entitlement
- Financial Counseling
- Patient Protection and Affordable Care Act
- Charity Care
- Point Of Service Collections
- Patient Assistance Rx Programs

Consulting

- Revenue Enhancement
- System Conversions
- Root Cause Analysis
- Process Optimization

Experience more @ hcppaths.com

Learn more.

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